

Ways to Help and Resources

Provided by NC Tripping:

Organizations Accepting Donations

This is a working and growing list of organizations accepting donations that go directly to the impacted areas of Western North Carolina.

- [The American Red Cross](#)
- [Asheville Buncombe Community Christian Ministry](#)
- [Asheville Dream Center](#)
- [Baptists on Mission](#)
- [Beloved Asheville](#)
- [Foothills Foodhub](#)
- [Foster Family Alliance of North Carolina](#)
- [Global Empowerment Mission](#)
- [MANNA Foodbank](#)
- [North Carolina Voluntary Organizations Active in Disaster](#)
- [Operation Airdrop](#)
- [Reach Out Worldwide](#)
- [Rotary International Zones 33/34](#)
- [Salvation Army of the Carolinas](#)
- [Samaritan's Purse](#)
- [The United Methodist Church \(Western North Carolina Conference\)](#)
- [United Way of Asheville and Buncombe County](#)
- [W.A.M.Y COMMUNITY ACTION](#)

Note: Many of these organizations also have volunteer opportunities and various needs if you can assist.

Animal Rescues and Veterinarians

- [The Humane Society of the United States](#)

Shelter Information

- [Homeward Bound in Asheville](#)
- [Hospitality House in Boone](#)
- [ReadyNC.gov](#)

Provided by LoveToExploreMore:

- Road Closures: [DriveNG.gov](https://drive.ng.gov) (at this time, all roads are considered closed that go to WNC; please do not drive there)
- [Shelters Available](#)
- [Blood Donation Centers](#)
- [Samaritan's Purse](#) (headquarters in Boone, NC)
- [Operation Airdrop](#)
- Resource Map (created by Reddit User): [Link](#)
- If you're looking to report your loved ones missing / unaccounted for in the North Carolina area, you can text "PERSON" to 40403 to report them. They will respond with a link to fill out with all of your loved ones information. (Each person needs their own report completed). It's a very simple and quick process to complete it. I was told that I should get a response within 24 hours or if you are outside of NC, you can call 1-888-892-1162.
- For Tennessee, their # is 1-800-TBI-FIND
- Flood Inundation Mapping: fiman.nc.gov
- [Missing Persons FB Group](#)
- WNC Regional Livestock Center | Donations are being sought to provide feed, fencing supplies along with other essential items to local farmers and animals that were affected by the severe flooding in the area. More information can be found on their social media page by [clicking here](#).
- [Fuel donations to help fuel helicopters to WNC](#)
- [WinetoWater Donations](#)
- The United Cajun Navy "A 501(c)(3) out of Baton Rouge, Louisiana that is flying supplies into the TN and NC mountains. <https://secure.givelively.org/donate/united-cajun-navy>
- [Convoy of Hope](#), A 501(c)(3) highly respected by NC citizens, is bringing operations into NC as we speak
- [North Carolina Disaster Relief Fund](#)

Volunteers Needed

- [Volunteer Opportunites with Samaritan's Purse](#)
- [Asheville Humane](#)
- [Yancy County Volunteer Sign-Up](#)
- Volunteer in Ashe County:
- Ashe County Emergency Management Volunteer Line: (336) 877-7764
- Warrensville Fire Department, Volunteering may involve cooking meals, transporting meals, HWY 88 W PO Box 207, WARRENSVILLE, NC 28693

What's Open

The following grocery stores are open near Asheville:

- Food Lion: 179 Paragon Pkwy, Clyde, NC
- Trader Joe's: 120 Merrimon Ave, Asheville, NC 28801
- Ingles Markets (Cash Only): 575 New Leicester Hwy, Asheville, NC
- Walmart: 1636 Hendersonville Rd, Asheville, NC
- Publix: 165 Weaver Boulevard, Weaverville, NC

Food Distribution

- Monte Vista Hotel (Food and WiFi): 310 W State St, Black Mountain, NC
- Bears Smokehouse: 135 Cox Ave, Asheville

Gas Stations

- Arden Quality Plus: 2273 Hendersonville Rd, Arden, NC
- Sheetz: 5440 Asheville Hwy, Hendersonville, NC

Construction Supplies

- Ace Hardware: 800 Fairview Rd, Asheville, NC

Water Sources

- Lowe's: 95 Smokey Park Highway, Asheville, NC
- Home Depot:
 - 795 Fairview Rd, Asheville, NC
 - 127 Acton Cir, Asheville, NC
- Pisgah Brewing Company: 2849 US 70 (Water available from 2 to 5 p.m., BYO sanitary container)
- Publix: 165 Weaver Boulevard

Wi-Fi Locations

- Citizen Vinyl 14 O'Henry Avenue 28801
- Moxy Hotel 61 Biltmore Ave, Asheville, NC 28801
- Center for Craft 67 Broadway St, Asheville, NC 28801
- Patton Ave Pet Co – not sure which location: 109 Patton Ave, 1388 Patton Ave- 109 has it
- Mosaic Cafe in Biltmore Park 1 Town Square Blvd Suite 150, Asheville, NC 28803 – password protected. Add the password here if you know
- Waynesville Lowe's 100 Liner Cove Rd, Waynesville, NC 28786
- North Asheville Library 1030 Merrimon Ave
- Downtown library 67 Haywood St, Asheville, NC 28801
- 90 Southside Ave 28801
- Register of Deeds 205 College St, Asheville, NC 28801
- West Asheville Fire Station 970 Haywood Rd, Asheville, NC 28806
- Kmart parking lots
- Lowes
- Asheville Science Museum 3 Patton Ave, Asheville, NC 28801

- Chamber of Commerce 36 Montford Ave, Asheville, NC 28801
- REI in Biltmore Park 31 Schenck Pkwy, Asheville, NC 28803 (
- Wicked Weed 91 Biltmore Ave, Asheville, NC 28801
- Pac Memorial Library 67 Haywood St, Asheville, NC 28801
- Buncombe County Health Services
- Ken Wilson Ford in Canton has Wifi.

STARLINK STATIONS FOR PUBLIC USE

SPOT 1: DoubleTree Hilton Downtown 199 Haywood

SSID: SORTOR STARLINK

Pass: ncstrong

SPOT 2: Asheville Shelter Ferguson Building 340 Victoria Rd SSID: HALL STARLINK

Pass: ncstrong

Starlink in Black Mountain on Lower Flat Creek Rd

Network ends in Mesh-Guest

Password: TRFlatcreek1!

PHARMACY

- Waynesville Walmart 135 Town Center Loop, Waynesville, NC 28786, accepting credit cards, have food and water available
- BBB Pharmacy should be open on Mon 9/30

County & Area Support:

- [Duke Energy power outage map](#)
- Duke Energy: 1-800-419-6356 (to report outages, call 1-800-543-5599 or text "OUT" to 57801)
- Emergency Call Center: 828-356-2020
- Buncombe County Non-emergency: 828-250-6650
- Canton Police: 828-648-2376
- Waynesville Police: 828-456-5363
- Maggie Valley Police: 828-926-0867
- HEMC: 828-452-2281
- Haywood County Animal Control: 828-456-5338
- Haywood County Department of Social Services: 828-452-6620
- Haywood County Missing Persons: 828-452-6666
- Canton Water: 828-648-2376
- Waynesville Water: 828-456-3706

Ashe County:

- [Ashe Food Pantry](#)
- [Ashe County FB Page for Hurricane Helene](#)
- [Ashe County in the Know FB Group](#)

- Drop-off Locations:
- Drop-off in Ashe County:
- Ashe County Emergency Management, 143 Fallen Heroes Drive Jefferson, NC 28640, Once you arrive call 336-846-5600 for assistance.
- Warrensville Fire Department HWY 88 W PO Box 207 Warrensville, NC 28693
- Family Central 626 Ashe Central School Rd – Unit 16 Jefferson, NC 28640
- Ashe County High School 184 Campus Dr, West Jefferson, NC 28694

McDowell County:

- [Helene Relief Fund by McDowell Chamber of Commerce](#)
- Foothills Food Hub is working to source water and shelf-stable goods to distribute in McDowell County. Requesting monetary donations, which can be made online [here](#).

Black Mountain: [Fresh Water at Pisgah Brewing](#)

Buncombe County: [Buncombe County Resources](#)

- MANNA FoodBank in Asheville The non-profit organization is seeking volunteers and donations to help provide assistance to those in need. For those who wish to make a donation to the food bank online visit their website by [clicking here](#).
- Asheville Buncombe Community Christian Ministry (ABCCM): In partnership with the Red Cross, this ministry is seeking donations to provide assistance with motel and food costs for residents who have been displaced. The ministry is also looking for food, clothing, or monetary donations. To learn more on how you can help, [visit their website here](#).
- Homeward Bound in Asheville This organization provides help to Asheville's homeless community, by also providing clothing and everyday essential items. They aim to prevent and end homelessness. [More information can be found here](#).
- Supply Pick-Up at [Catawba Brewing Asheville](#) – Water, Supplies, Grilled Hot Dogs, etc. 32 Banks Ave (they hope to be open on Friday 4th with this)

Boone NC

- App State is feeding anyone who needs a meal at the central dining hall on campus. They have power and internet in the dining hall. You DO NOT need to be a student to come to the dining hall for help.
- [Boone Area Chamber Foundation](#)
- [Hospitality House Northwest NC](#)
- [f.a.r.m.cafe](#)

[Help Fund WNC Schools Disaster Relief](#)

Charlotte, NC & Area Drop off Locations:

- [Wooden Robot Brewery | The Chamber in NoDa](#)
- Thrift Pony in Plaza Midwood
- Compleat Kidz Belmont Clinic (old Belmont Middle School)

- **Alchemy Co-Working, Gastonia (available Monday)**

Concord, NC Drop off Locations:

- **Walmart near Concord Regional Airport at 5825 Thunder Road in Concord, NC 28027**

Cornelius, NC Drop-off Locations:

- **Payroll Plus HCM, 19300 Statesville Rd, Business Hours Monday and Tuesday for drop-off (to help McDowell County)**
- **High-demand items: cases or jugs of water, diapers, baby formula and supplies, Meals Ready to Eat, Protein Bars, and Non-perishable food items.**

Elkin Area Drop-off Locations:

- **Elkin Elementary School, 135 Old Virginia Road, on Monday the 30th between 2 – 5:30 PM**

Durham, NC Drop-off Locations:

- [Durham Rescue Mission](#)

Iron Station Drop-off Locations:

- **Lincoln County Airport at 714 Jack Dellinger Road, Iron Station, NC 28080**

Mooresville, NC Drop-off Locations:

- **Victory Lanes Bowling, 125 Morlake Dr, Mooresville, NC 28117 (taking donations all week)**

Salisbury, NC Drop-off Locations:

- **City Hall – 217 S. Main St., Salisbury**
- **Customer Service Center -1415 Martin Luther King, Jr. Ave.,**
- **Fire Station 5 -1402 S. Main St., Salisbury**

Sandhills Area Drop-off Locations:

- [Moore County Airport, 7895 NC Highway 22, Carthage, NC](#)

Statesville Area:

- **Drop off donations at Statesville Regional Airport (Hangar 3, daily between 8 am and 4 pm)**
- **Drop off at Statesville Fire Department locations:**
 - **Station 1: 822 Fifth Street**
 - **Station 2: 110 Security Drive**
 - **Station 3: 779 Eastside Drive**
 - **Station 4: 115 Martin Lane**

Wilkesboro Area Drop-off Locations:

- Wilkesboro Police Department on Monday 30th from 10 am to 4 pm

Triangle Area (Raleigh, Durham, Chapel Hill) Drop-off Locations:

- [Mutual Aid Disaster Relief Organization](#)
- [US Veterans Corps](#) (Raleigh, NC)
- Raleigh Exec Jetport, 700 Rod Sullivan Rd, Sanford (Monday – Wednesday, 9am to 5pm)

Accepted Items:

- Baby Food & Formula
- Sports Drinks (Powdered Packets)
- Hydration Packs (Powder Form)
- Baby Wipes & Diapers (Children & Adults)
- Bug Spray & Repellent
- Sunscreen
- Plastic Utensils
- Manual Can Openers
- Trash Bags (13 Gal or Contractor)
- Non-Perishable Foods
- Cleaning Supplies
- Plastic Sheeting/Tarps
- Toothbrushes & Toothpaste
- Toiletries & Sanitation Items
- Pet Food (Dog & Cat)
- Hand Sanitizer & Sanitizing Wipes
- Feminine Hygiene Products
- Heavy Duty Work Gloves
- Socks (All Sizes, Unopened)
- First Aid Kits

EIDL Disaster Loans

If anyone's business was affected by the storm and there is a disaster declaration in your area, you can apply for an EIDL loan at: <https://lending.sba.gov/search-disaster/>

It might take a few days after the hurricane for it to make the disaster list, but it will take a month or more for someone to contact you back. By then you will be able to give an estimate for how much of a loan you need to help your cash flow situation. You don't need to have damage to your property, just reasonably prove that your business is down due to the storm's impact. Disaster loans are 30 years at 4% interest, no payment for the first 12 months.